

Medicaid Service Coordination



Medicaid Service Coordination (MSC) assists children and adults with developmental disabilities in gaining access to necessary services and supports that meet their wants and needs. MSC is a service provided by the Cantalician Center and funded by the Office for People with Developmental Disabilities (OPWDD). This service is paid through Medicaid.

The MSC program is designed to help individuals with disabilities strive for the highest quality of life. Our main focus is to assist each person to achieve his/her own unique goals.

What does an MSC do?

It's their job to help you!

- Links the individual with services and programs suited to the person's interests and needs.
- Meets with the individual receiving services periodically face-to-face and at home.
- Advocates for the individual.
- Monitors satisfaction with services and makes changes as needed.
- Ensures continuation of current benefits and applies for additional benefits for which the individual is eligible.
- Creates and updates the Individualized Service Plan (ISP).
- Identifies and addresses health and safety issues.
- Oversees an individual's health care, which includes finding appropriate medical/dental providers and specialists such as occupational, physical and speech therapists.
- Acts as a valuable liaison to home, school and/or day program and can attend CSE meetings to offer information and support.

What does an MSC do? *continued*

- Provides resources for questions and concerns regarding each individual.
- Problem solves as needed.

Linkage and Referral

Your MSC will assist you in obtaining the services and supports you need to be successful. Linkage and referral includes, but is not limited to the following:

Respite: To provide caregiver relief.

Recreation: Afterschool care, weekend activities, clubs, dances and sports leagues, etc.

Financial Benefits: Obtain and/or secure continuation of a variety of benefits and services.

Community Habilitation: Provide education and training in your home.

Residential Placement: Explore options, tour homes and assist in the application and transition process.

Legal Guardianship/Supplemental Needs Trusts: Provide information related to Guardianship through Surrogate Court and setting up Special Needs Trusts.

Transitional Services (students age 14-21): Arrange tours of local programs and assist in the application and intake process.

Counseling/Therapies: Including social work, occupational therapy, speech therapy, physical therapy and psychiatry.

Supported Employment: Access jobs in the community.

Day Habilitation: Day programs for individuals with development disabilities.

Prevocational Services: Learn to adapt to work environments to increase independence.

Programs are funded by New York State through the Department of Education and ACCES-VR, Department of Health's Intervention Program, the Office for People with Developmental Disabilities, Erie and Niagara County and through the generous support of private donors and foundations.



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